

## St Bartholomew's C of E Primary School Zero Tolerance – Abusive or Aggressive Behaviour

Our staff come to work to teach our children, and it is important for all members of our community, including parents and our staff to be treated with courtesy and respect.

To ensure this is fully observed, we have a Dignity at Work and Zero Tolerance policy. This means that aggressive, rude or violent behaviour towards our staff or any member of the public within our school site will not be tolerated under any circumstances.

Anyone giving verbal abuse to members of staff or parents, either in person or over the telephone, will be sent a letter from the Head teacher advising that this behaviour will not be tolerated. In the event of any further grievance this will then be referred to the Governing Body. Any future violation of this policy will result in the person being asked not to come onto the school site. In the most serious cases, the police will be called and a ban from site may be immediate. We hope this will never need to happen in our school community where we all value one another and, together, invest in our children's future.

We feel sure that you will understand that proper behaviour is absolutely necessary for our children, parents, visitors and staff and that non-observance will not be accepted.